



2/9/2002

Kimberly Brown
Active MediaForge
The Friary
Rickfords Hill
Aylesbury
Bucks
HP20 2RT

Dear Kimberly

Re: Web site

I am writing to ask you to convey my appreciation to James and all the team for all the support they have given.

As you know, my website has now been operational for over a year and a half, and in all this time James has been both helpful and prompt in responding to queries and changes to the site. Darren and James advised my original thinking about the website, and James then produced a great job from my draft outline together with his amendments and suggestions as appropriate. He has also been most co-operative recently in dealing with a third party in order to enhance the site's accessibility via search engines.

I would also like to add that all of the staff are a delight to work with - whether it is a hardware, software, website or e-mail query / issue - they are all friendly, willing to help and talk in user-friendly language. As People Solutions is based some distance from Aylesbury, it is of real benefit that your team is willing to talk though issues over the phone or suggest when it is best to bring an item in. Moreover they do not attempt to sell anything that might not be beneficial.

I wish you all continued success.

Regards and best wishes

Maureen Ghirelli
People Solutions